



# Warranty

VAC warrants all equipment to be free of defects in material and workmanship under normal use and service for the following:

2 Years V100, V200, and related accessories (ie. R100)

1 Year D400 and D500 (any digital product)

VAC will inspect, make the necessary adjustments to the product or completely replace the product under warranty.

This warranty is in place of all other expressed, inferred or implied warranties including, but not limited to, those of marketability and fitness for a particular purpose. This warranty is also the purchaser's sole remedy and is in place of other guarantees, obligations, liabilities or any consequential, incidental or punitive damages attributable to negligence or strict liability, all by way of example.

While VAC provides application assistance for VAC products, both personally and through correspondence, it is up to the customer to determine the suitability of the product in the application.

VAC/BLX products that are altered, installed incorrectly, misapplied or damaged are ineligible for warranty claims.

## Warranty Return Procedure

VAC will evaluate any product the customer may feel needs to be returned. We will either replace a warranted product (2 years from factory ship date V100, V200-One year on any digital products D400 or D500) or if the problem is a minor part that can be replaced without constituting repair we will do so locally and return the product to the customer. Service charges for non-warranty product may apply. If the product is not under warranty, VAC will advise the customer of the necessary parts to return the product to service. VAC can return the product or, if you decide, VAC can discard the product for the customer. Whether a product is under warranty or not, a complete product evaluation is sent to the customer.

If you have a product to return, contact us for an inspection report form. When the form is returned and RGA will be issued. This form is also available on the VAC ([www.vacaccessories.com](http://www.vacaccessories.com)) website.

VAC cannot and does not provide product repair service. Often, minor adjustments are all that are required to return the product to working condition. VAC may choose to do this as part of the evaluation.

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