



# Returns/Restocking Exchange Programs

## **Returns/Restocking Policy**

Valve Accessories and Controls, Inc., will accept new product as a return, provided it is of current design, and can be resold as new. The product should be in its original shipping box. If possible, proof of purchase or VAC packing information and date should accompany your return. Returns should be requested within 30 days of purchase date. All VAC returns will be processed back through a VAC OEM and/or distributor. Once the product is received, inspected and deemed to be resalable, credit will be issued through one of the above channel partners. A restocking and handling fee will be applied. You can contact your VAC OEM/Distributor for more details. Any special order product may carry a special return policy along with cancellation fees and higher restocking fees.